

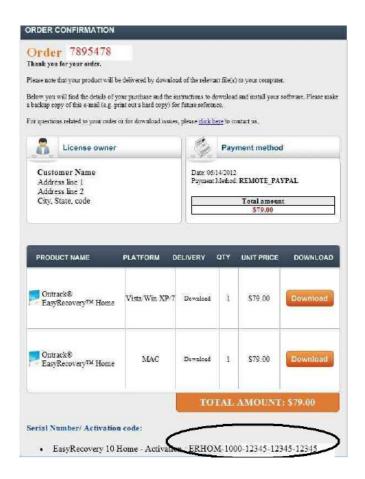
# Ontrack® EasyRecovery™ software activation and registration guide.



# Steps to activate

Follow the steps below to activate your purchased software on the computer you intend to use as the location to run this software.

1. Open the e-mail you received with your confirmation code.

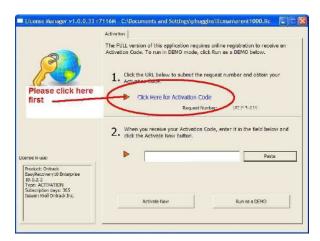


The circled number is your serial number.

## Important note:

- Please remember that downloading and installing any software on the drive that has lost data may overwrite the very files you are seeking. There is no way to control where Windows® will actually write files on the hard drive. If the files are overwritten, neither software, nor Ontrack® Data Recovery in-lab services can retrieve those files
- An alternative is to add that drive to a working Windows system as a secondary device (internally or as a USB drive). The same process can occur with Mac® systems – use a different Mac with the drive attached as a USB.

Click the "download" button to download the software. Save the file to your computer, and then run it to install the software. When you finish installing the software and then you run it, it will open the License Manager screen.



 Click the "Click Here for Activation Code" link. Do not put anything in the blank area yet. In a minute, your web browser should open to this page:



4. Please enter your serial number and fill out the information required, then click "Request Activation Code." An example is shown above. Please do not use the code or information from this page; use your own code and correct information. You should then see this page. Please click the button that says "Copy to clipboard."



After you click that button, the text on the button should change to read "Copied!"



6. Click the "Paste" button in the box shown.



Click the "Activate Now" button. Your product should now be registered.

### **About Kroll Ontrack**

Kroll Ontrack provides technology-driven services and software to help legal, corporate and government entities as well as consumers manage, recover, search, analyse, and produce data efficiently and cost-effectively. In addition to its award-winning suite of software, Kroll Ontrack provides data recovery, data destruction, electronic discovery and document review. For more information about Kroll Ontrack and its offerings you can visit our website, follow @KrollOntrackUK on Twitter or visit our blog.

#### CONTACT

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