Adobe®

Contribute® CS4 Read Me

Welcome to Adobe® Contribute® Creative Suite® 4. This document contains late-breaking product information, updates, and troubleshooting tips not covered in the Contribute Creative Suite 4 documentation.

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Minimum system requirements

Windows®
- 1GHz or faster processor
- Microsoft® Windows® XP with Service Pack 2 (Service Pack 3 recommended) or Windows Vista® Home Premium, Business, Ultimate, or Enterprise with Service Pack 1 (certified for 32-bit editions)
- 512MB of RAM
- 1GB of available hard-disk space; additional free space required during installation (Adobe Contribute CS4 cannot be installed on flash-based storage devices.)
- 1,024x768 display (1,280x800 recommended) with 16-bit video card
- DVD-ROM drive
- For the Contribute web browser plug-in: Internet Explorer 6 or 7 or Firefox 2
- For the Microsoft Office plug-in: Office 2003 or 2007
- Broadband Internet connection required for online services

Mac OS
- PowerPC® G4 or G5 or multicore Intel® processor
- Mac OS® X v10.4.11–10.5.4; certified for 32-bit systems
- 512MB of RAM
- 1.4GB of available hard-disk space; additional free space required during installation (Adobe Contribute CS4 cannot be installed on a volume that uses a case-sensitive file system or on flash-based storage devices.)
- 1,024x768 display (1,280x800 recommended) with 16-bit video card
- DVD-ROM drive
- For the Contribute web browser plug-in: Firefox 2
- Broadband Internet connection required for online services

For updates to system requirements, visit
www.adobe.com/go/contribute_systemreqs

This product may allow you to extend its functionality by accessing certain features that are hosted online ("online services"), provided you have a high-speed Internet connection. The online services, and some features thereof, may not be available in all countries, languages, and/or currencies and may be discontinued in whole or in part without notice. Use of the online services is governed by separate terms of use and by the Adobe Online Privacy Policy, and access to these services may require user registration. Some online services may be subject to additional fees, including services that are initially offered at no charge. For more details and to review the terms of use and Online Privacy Policy, visit *www.adobe.com*.

Install your software

1. Before you install, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows. It is also recommended to temporarily turn off virus protection during the installation process.
2. You must have administrative privileges or be able to validate as an administrator.
3. Do one of the following:

   Windows:
   o Insert the DVD in your drive, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the Adobe CS4 folder found at the root level on your disk and double-click Setup.exe to start the installation process.
   o If you downloaded the software from the web, open the folder, navigate to the Adobe CS4 folder, double-click Setup.exe, and then follow the on-screen instructions.

   Mac:
   o Insert the DVD in your drive, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the application folder found at the root level on your disk and double-click Setup to start the installation process.
   o If you downloaded the software from the web, open the folder, navigate to the application folder, double-click Setup, and then follow the on-screen instructions.

4. If you are installing as an upgrade, the installer will check your system to find the valid upgrade product. If it cannot find it, it will ask you to input the serial number of the product being upgraded. You can also install the software in trial, then input your new and previous serial numbers in the serialization screen shown during launch.

Known issues

- On Mac after installation, your system performance may seem slower. Rebooting your system after installation will resolve this. (#BG063142)

- On Mac, you cannot install to the root drive. (#BG044824)

- When installing on Vista64, an incorrect default installation location appears. The application will be installed in the correct location: c:\program files(x86). (#BG064131)

- The "Total Size" displayed in the installer Options screen includes space required for components required for the installation but not shown in the component list, so the number may not equal the listed components size. (#BG059229)

- The installation may take 20 minutes to over 1 hour depending on the product and the number of components chosen to be installed. (#BG050030)

- For more detailed information about installing, go to http://www.adobe.com/support/loganalyzer/

Note: In order to install additional components or reinstall your software after your original installation, you will need access to the original installer (CD, DVD or the download from the web). Repair is not an available option.

Uninstall your software

1. Before you uninstall, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications and browser windows.
2. Do one of the following:
    - In Windows XP, open the Windows Control Panel and double-click Add or Remove Programs. Select the product that you want to uninstall, click Change/Remove, and then follow the on-screen instructions.

    - In Windows Vista, open the Windows Control Panel and double-click Programs and Features. Select the product that you want to uninstall, click Uninstall/Change, and then follow the on-screen instructions.

    - IMPORTANT: Mac OS has new uninstall functionality. DO NOT drag applications to the trash to uninstall them. To safely uninstall on Mac OS X, double-click the product installer in Applications/Utilities/Adobe Installers or double-click on the Uninstall alias located in the Application folder. Authenticate as an administrator, then select Remove Components and follow the on-screen instructions.

Purchase from a trial

Enter the serial number you received when purchasing the software in the serialization screen when launching the application. You can enter a serial number for the application itself or a serial number for any Creative Suite that contains the application. If the product you purchased is one of the Creative Suites, you can enter it in any of the applications contained in the Creative Suite. Other applications installed as part of the same Creative Suite will recognize the new serial number the next time the applications are launched.

Only applications running as a trial will recognize the new serial number. If any of the applications have already been serialized with a different serial number, it will continue to use that serial number until you remove the older serial number using the Help > Deactivate > Erase my serial number. Then on the next launch of the application, it will recognize the new serial number.

The serial number you purchased is for the use of the software in a specific language, and will only be accepted by a product installed in that language.

Volume licensing customers cannot purchase from a trial directly, however a volume licensing serial number can be entered in the trial product. Please contact your reseller or authorized Adobe licensing center to place an order for a volume license. To find a reseller in your area, go to http://partners.adobe.com/resellerfinder/na/reseller.jsp.

Electronic licensing

This product is offered subject to your acceptance of the license agreement included with the media and to limited warranty terms. See the Adobe Software License Agreement for details. The software may automatically attempt to activate over the Internet. No personally identifiable information will be transmitted, except to the extent that IP addresses may be considered personally identifiable in some jurisdictions. To learn more, visit the Adobe web site at http://www.adobe.com/go/activation.

Note: If you want to install the product on a different computer, you must first deactivate the software on your computer. To deactivate, choose Help > Deactivate.

Registration information

When you install your software, be sure to register to get up-to-date product information, training, newsletters, and invitations to Adobe events and seminars.

Known issues

- When you try to edit or delete a blog entry in Blojsom by clicking the blog entry title in the Contribute workspace, the Edit Entry and Delete Entry buttons do not appear. Instead, the Create Connection button is displayed.

  Workaround: Use the Entry menu to select the entry instead clicking the blog entry title.

- The In Browser editor is not supported on Firefox 3 for Mac.

- When you publish a web page or blog entry with an embedded PDF on a computer that has Acrobat 9/Adobe Reader 9 installed Contribute crashes.

Please refer to Adobe Support for late-breaking information and known issues for all Creative Suite 4 applications.

GB18030 support for Windows XP

In order to support the display of all characters of the Chinese standard GB18030 on Windows XP systems, Adobe recommends the installation of the Microsoft GB18030 Support Package. This support package will update an XP system with, among other things, fonts and input-method-editors (IMEs) to correctly support GB18030. The support package is available as a download from the Microsoft website. (#BG061690)

Customer care

Customer Service
Adobe Customer Service provides assistance with product information, sales, registration, and other non-technical issues. To find out how to contact Adobe Customer Service, please visit Adobe.com for your region or country and click on Contact.

Support Plan Options and Technical Resources
If you require technical assistance for your product, including information on complimentary and fee-based support plans and troubleshooting resources, more information is available at http://www.adobe.com/go/support/. Outside of North America, go to http://www.adobe.com/go/intlsupport/ and click on Change beside the country name in order to select your own area.

Free troubleshooting resources include Adobe's support knowledgebase, Adobe user-to-user forums and more. We are continually making additional tools and information available online in order to provide you with flexible options for resolving issues as fast as possible.

If you are having any issues with installing or uninstalling any of your Creative Suite 4 applications, please try rebooting your system prior to contacting Support.

Other resources

Order printed documentation at www.adobe.com/go/buy_books.

Online Resources

Adobe website
Adobe TV
Contribute® CS4 Home
Support
Developer Center
User Forums
Training