Adobe®

Flash ® CS4 Professional Read Me

Welcome to Adobe® Flash® CS4 Professional software. This document contains late-breaking product information, updates, and troubleshooting tips not covered in the Flash® CS4 Professional documentation.

Minimum system requirements

Flash CS4 Professional system requirements are located here.

Install your software

1. Before you install, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows. It is also recommended to temporarily turn off virus protection during the installation process.
2. You must have administrative privileges or be able to validate as an administrator.
3. Do one of the following:

    Windows®:
    o Insert the DVD in your drive, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the Adobe CS4 folder found at the root level on your disk and double-click Setup.exe to start the installation process.
    o If you downloaded the software from the web, open the folder, navigate to the Adobe CS4 folder, double-click Setup.exe, and then follow the on-screen instructions.

    Macintosh:
    o Insert the DVD in your drive, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the application folder found at the root level on your disk and double-click Setup Mac OS to start the installation process.
    o If you downloaded the software from the web, open the folder, navigate to the application folder, double-click Setup, and then follow the on-screen instructions.

4. If you are installing as an upgrade, the installer will check your system to find the valid upgrade product. If it cannot find it, it will ask you to input the serial number of the product being upgraded. You can also install the software in trial, then input your new and previous serial numbers in the serialization screen shown during launch.

Note: In order to install additional components or reinstall your software after your original installation, you will need access to the original installer (CD, DVD or the download from the web).

Uninstall your software

1. Before you uninstall, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows.
2. Do one of the following:
    o In Windows XP, open the Windows Control Panel and double-click Add or Remove Programs. Select the product that you want to uninstall, click Change/Remove, and then follow the on-screen instructions.

    o In Windows Vista, open the Windows Control Panel and double-click Programs and Features. Select the product that you want to uninstall, click Uninstall/Change, and then follow the on-screen instructions.

    o IMPORTANT: Mac OS has new uninstall functionality. DO NOT drag applications to the trash to uninstall them. To safely uninstall on Mac OS X, double-click the product installer in Applications/Utilities/Adobe Installers. Authenticate as an administrator, then select Remove Components and follow the on-screen instructions.

Purchase from a trial

Enter the serial number you received when purchasing the software in the serialization screen when launching the application. You can enter a serial number for the application itself or any Creative Suite® serial number that contains the application. If the product you purchased is one of the Creative Suites, you can enter it in any of the applications contained in the Creative Suite. Other applications installed as part of the same Creative Suite will recognize the new serial number the next time the applications are launched.

Only applications running as a trial will recognize the new serial number. If any of the applications have already been serialized with a different serial number, it will continue to use that serial number until you remove the older serial number using the Help > Deactivate > Erase my serial number. Then on the next launch of the application, it will recognize the new serial number.

The serial number you purchased is for the use of the software in a specific language, and will only be accepted by a product installed in that language.

Volume licensing customers cannot purchase from a trial directly, however a volume licensing serial number can be entered in the trial product. Please contact your reseller or authorized Adobe licensing center to place an order for a volume license. To find a reseller in your area, go to http://partners.adobe.com/resellerfinder/na/reseller.jsp.

Electronic licensing

This product is offered subject to your acceptance of the license agreement included with the media and to limited warranty terms. See the Adobe Software License Agreement for details. The software may automatically attempt to activate over the Internet. No personally identifiable information will be transmitted, except to the extent that IP addresses may be considered personally identifiable in some jurisdictions. To learn more, visit the Adobe web site at http://www.adobe.com/go/activation.

Note: If you want to install the product on a different computer, you must first deactivate the software on your computer. To deactivate, choose Help > Deactivate.

Registration information

When you install your software, be sure to register to get up-to-date product information, training, newsletters, and invitations to Adobe events and seminars.

Font installation

The installation disk contains "miniml" fonts. To use the fonts, copy them to your system. For installation information, see http://www.adobe.com/go/learn_fontinstall_en.

miniml fonts are vector-based pixel font emulations that are designed to remain aliased in Flash and Fireworks. Aliased fonts improve legibility because of their high contrast.

Known issues

Please refer to Adobe Support for late-breaking information and known issues for all Creative Suite 4 applications.

GB18030 support for Windows XP

In order to support the display of all characters of the Chinese standard GB18030 on Windows XP systems, Adobe recommends the installation of the Microsoft GB18030 Support Package followed by the Flash GB18030 workaround.

The Microsoft support package will update an XP system with, among other things, fonts and input-method-editors (IMEs) to correctly support GB18030. The support package is available as a download from the Microsoft website. (#BG061690)

To Install:
1. Install the GB Support Package from http://www.microsoft.com/china/windows2000/downloads/18030.mspx

The Flash GB18030 workaround allows Flash to support GB18030. The workaround is available as a download from the Adobe Flash support page.

To Install:
1. Run GB18030_Enable.bat (included in the attached zip file)
2. Run Flash and proceed with your testing.

To Uninstall:
1. Run GB18030_Disable.bat (also included in the attached zip file)
2. Flash will now run as normal without the GB18030 workaround.

Customer Service
Adobe Customer Service provides assistance with product information, sales, registration, and other non-technical issues. To find out how to contact Adobe Customer Service, please visit Adobe.com for your region or country and click on Contact.

Support Plan Options and Technical Resources
If you require technical assistance for your product, including information on complimentary and fee-based support plans and troubleshooting resources, more information is available at http://www.adobe.com/go/support/. Outside of North America, go to http://www.adobe.com/go/intlsupport/ and click on Change beside the country name in order to select your own area.

Free troubleshooting resources include Adobe¹s support knowledgebase, Adobe user-to-user forums and more. We are continually making additional tools and information available online in order to provide you with flexible options for resolving issues as fast as possible.

If you are having any issues with installing or uninstalling any of your Creative Suite 4 applications, please try rebooting your system prior to contacting Support.

Other resources

Documentation
Flash Documentation Center
Order printed documentation at http://www.adobe.com/go/buy_books

Online Resources
Flash Product Home
Flash Design Center
Flash Developer Center
Flash End User License Agreement
Flash Exchange

Flash Player Product Home
Flash Player Release Notes
Accessibility
Online Forums
Training